

**NAVY FOR LIFE AND BEYOND**

**DIRECTORATE OF ESM AFFAIRS**

**E-NEWSLETTER – JAN 23**



**NAVY CARES FOR ITS ESM**

# NAVY FOR LIFE AND BEYOND

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**Commodore Viresh Das**  
**Cmde (ESM Affairs)(AOD)**  
**Directorate of Ex-Servicemen Affairs**



## FROM THE DESK OF CMDE (ESM AFFAIRS)

It gives us immense pleasure to bring out another edition of the quarterly e-newsletter.

2. In our endeavour to keep our esteemed ESM abreast of the latest events, we have included a photo collage of important events taken place during the quarter in this edition.

3. In order to expeditiously process requests from *IN* ESM, the Directorate of Ex-Servicemen Affairs and ECHS (N) offices have shifted from their earlier location at Chanakya Bhawan to co-locate with ACOP (AC), DPA, DNPf and DNL at Talkatora Stadium Annexe in Jul 22. This has facilitated a one visit solution to majority of the issues being faced by our ESM. Postal address and contact details of DESA have been updated in this edition of e-newsletter and all ESM are requested to kindly make a note of it.

4. Updates on important schemes are included in this e-newsletter and we sincerely hope that the information brought out through this e-newsletter provides valuable inputs for ESM not only to remain updated with the developments but also to remain well connected with the Navy. In addition, we request our ESM to continuously update themselves through DESA and INPA websites and remain plugged in to get the latest updates.

Best wishes and warm regards,

New Delhi  
31 Jan 23

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## DESA Updates

1. **Change of Address.** The Directorate has been shifted from its earlier location at Chanakya Bhavan to Talkatora Stadium Annexe Building. The new correspondence details of DESA are as follows:-

Directorate of ESM Affairs  
Integrated Headquarters of Ministry of Defence (Navy)  
Room No. 004, Ground Floor  
Talkatora Stadium Annexe  
New Delhi 110001  
Tele: 011-21410482  
Toll Free No. - 1800-113-999  
Email: [desa@navy.gov.in](mailto:desa@navy.gov.in)  
Website: <https://www.indiannavy.nic.in/navy/desa>

2. **Change of Correspondence Address of ECHS (N) Cell.** ECHS (N) cell has been shifted from 6<sup>th</sup> Floor Chanakya Bhavan to Talkatora Annexe Building, Talkatora Stadium. The new correspondence details of ECHS (N) are as follows:-

ECHS (Navy) Office  
Room No – 07, Ground Floor  
Talkatora Stadium Annexe  
New Delhi 110001  
Tele: 011-21411421  
Fax: 011-23093196  
Mob: 9667325533  
Email: [echsdelhi@navy.gov.in](mailto:echsdelhi@navy.gov.in)

3. **7<sup>TH</sup> Armed Forces Veterans Day.** The Armed Forces Veterans Day is commemorated every year on 14 Jan as a mark of respect and recognition to the services rendered by Field Marshal KM Cariappa OBE, the first Indian Commander-in Chief of the Indian Army, who retired from service on 14 Jan 1953. The 7<sup>th</sup> Armed Forces Veterans Day was conducted on 14 Jan 2023 at 09 locations over Pan India. Indian Navy was the lead service for coordinating the event in Mumbai and Bhubaneswar. The event in Delhi was coordinated by the Indian Army at Manekshaw Center, Delhi Cantt on 14 Jan 23. Approx. 1500 ESM and Widows from three services attended the event.

4. **Handshake.** Handshake, a web-enabled software application to facilitate search and connect ESM and serving personnel was launched by the CNS on 22 May 22 at Goa. This platform also serves the purpose of providing an ESM directory for those who are willing to participate in the enterprise. For registration visit following link <https://esmhandshake-navy.in>.

## Indian Naval Placement Agency

5. **MoUs with M/s Wisdom Circle.** In pursuit of creating more and better employment opportunities for retired/ retiring personnel, Indian Naval Placement (INPA) signed an MoU with M/s Wisdom Circle (Cognity Life India Private Limited) on 28 Nov 22. WisdomCircle

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is an online platform that helps skilled retired professionals to find meaningful engagements (both full-time and part-time), and helps those over 50 years of age, with an aim to engage, connect, and learn at a comfortable pace.

## Naval Regimental System (NRS)

6. The Naval Regimental System (NRS) has been functional since Dec 10 to provide support to spouse/ NoK/ dependents after the demise of naval personnel irrespective of the time of the incident i.e. whether it occurred whilst in harness or after retirement. NRS has now emerged as a platform where issues pertaining to widows/ NoK are being dealt with in a speedy manner. Command Regimental System Officers (CRSOs) have been appointed at Command Headquarters. To cover the areas that are not in immediate vicinity of Command Headquarters, additional officers have been appointed at RSUs and RCUs.

7. Details of CRSOs as per the geographical responsibility are given below:-

<u>Ser.</u>	<u>Geographical Area</u>	<u>CRSO Address</u>	<u>Contact No</u>	<u>E-mail id</u>
(a)	Delhi, NCR, Haryana, Himachal Pradesh, Jammu & Kashmir & Punjab	The Commanding Officer [for CRSO (North)] INS India, Defence Office Complex, Africa Avenue, New Delhi - 110023	011 - 24121429 011 - 24121430 (Fax)	crsonorth.navy@gmail.com
(b)	Madhya Pradesh, Rajasthan, Uttar Pradesh & Uttarakhand	The Commanding Officer [for CRSO (Central)] INS India, Defence Office Complex, Africa Avenue, New Delhi - 110023	011 - 24121429 011 - 24121430 (Fax)	crsonorth.navy@gmail.com
(c)	Andhra Pradesh, Chhattisgarh, Orissa, Tamil Nadu & Pondicherry	The Flag Officer Commanding-in-Chief [for CRSO (East)] Headquarters Eastern Naval Command, Visakhapatnam - 530014	0891 - 2813067 0891 - 2510275 (Fax)	crsoeast.navy@gmail.com
(d)	Bihar, Jharkhand, West Bengal & NE States	The Naval Officer-in-Charge [for CRSO (NE)] West Bengal c/o Navy Office, Hastings, Kolkata - 700022	033 - 22314965 033 - 22420205 (Fax)	crsonortheast.navy@gmail.com
(e)	Dadar & Nagar Haveli, Daman & Diu, Goa, Gujarat, Karnataka &	The Flag Officer Commanding-in-Chief [for CRSO (West)] Headquarters Western Naval Command,	022 - 22751998 022 - 22698393 (Fax)	crsowest.navy@gmail.com

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<u>Ser.</u>	<u>Geographical Area</u>	<u>CRSO Address</u>	<u>Contact No</u>	<u>E-mail id</u>
	Maharashtra	Mumbai - 400023		
(f)	Kerala & Lakshadweep	The Flag Officer Commanding-in-Chief [for CRSO (South)] Headquarters Southern Naval Command, Kochi - 682004	0484 - 2873333 0484 - 2873334 0484 - 2667398 (Fax)	snccrso@navy. gov.in
(g)	Andaman & Nicobar Island & Kardip	The Commander-in Chief [for CRSO (A&N)] Headquarters Andaman & Nicobar Command, Port Blair – 782014	03192 - 248294/ 243333 03192 - 232829 (Fax)	crso.an@gmail. com navccpb- navy@nic.in

8. A check list for actions to be taken by Widow/ NoK in case of demise of a naval ESM is available on DESA Webpage (<https://www.indiannavy.nic.in/desa> ).

## Issues for Consideration

9. **Membership – Navy Foundation and Veteran Sailors’ Forum.** Navy Foundation and Veteran Sailors’ Forum meetings cover a large number of issues. In addition to the ESM, a large number of senior serving officers attend these meeting to resolve the issues being faced by ESM. These meetings, therefore, serve as an important link and channel of communication between the retired and the serving. It is, therefore, requested that non-member naval ESM become members of the VSF as well as NF.

10. **Gharonda Comprising 24 Pre-fabricated Fully Furnished One BHK Dwelling Units.** Gharonda comprising 24 pre-fabricated fully furnished one BHK dwelling units was inaugurated on 11 Jan 23 at Defence Colony Mankhurd, Mumbai for Naval ESM. Allotment of dwellings will be done by Commanding Officer, INS Tanaji.

## ECHS

11. **Disabling of Ty Slips.** A large number of new 64KB ECHS Cards remain uncollected at various PCs. Thus, to ensure time based collection of new 64KB cards/ by beneficiaries, it has been decided by the Competent Authority (Central Organisation, ECHS) that all Online Temporary Slips (generated upon successful verification of application by Record Offices) will be blocked after 90 days from the date OTP is generated for collection of Cards by the card issuing authority and will become unusable.

(Auth: - Central Organisation, ECHS letter B/49711-NewSmartCard/AG/ECHS dated 15 Jun 22)

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12. **Annual Validation of ECHS Membership of Dependents**. A large number of representations have been received from ESMs/ Primary beneficiaries that income status of dependents has changed since last submission of their proof of income due to a variety of reasons and have requested for a fresh provision to upload the updated documents. Therefore, a second review at the level of Central Organisation, ECHS is being introduced. The details are given in succeeding paragraph:-

(a) **Cases Pending for Approval**. All pending cases for annual validation will be processed by respective Oi/C Parent Polyclinic (PC) and Director Regional Center (RC) in accordance with the extant policy.

(b) **Action by ESM/ Primary Beneficiary**. The ESM/ Primary Beneficiary will be required to take following actions for their dependents (whose online application for annual validation has been rejected by the respective Director RC):-

(i) Submit offline application along with requisite self-attested documents separately dependent wise excluding parents to MD ECHS through respective Oi/C PC and Director RC.

(ii) Submit offline application combined together for his/ her parents giving out status of mother and father duly supported with requisite self-attested documents.

(iii) Attach self-attested additional supportive documents required as per policy.

(c) **Action by Oi/C Parent Polyclinic**. Process the application based on the eligibility criteria and forward to Director RC.

(d) **Action by Director Regional Centre (RC)**. The Director RC will check the documents attached and compare it with the documents earlier uploaded in the system and give recommendations to MD ECHS.

(e) **Action at CO ECHS**. The application will be processed at CO ECHS and decision will be communicated to the following:-

- (i) ESM/ Primary Beneficiary
- (ii) Director RC
- (iii) Oi/C PC
- (iv) SDCPL (Vendor)
- (v) UTI ITSL (Vendor)

(f) **Action by SDCPL**. The Vendor will upload letter issued by Central Organisation (CO) ECHS and unblock the card for one year w.e.f date of blockage.

(Auth: - Central Organisation, ECHS letter B/49711-NSC/AG/ECHS Gen Corr dated 27 Dec 22)

13. **Annual Validation for White Card Holders**. Consequent to the issue of policy on Annual Validation of ECHS beneficiaries, several parents of White Card holders under PwD Act 2016 have taken actions to withdraw investments in the name of the White Card holders to ensure that their income remains below the threshold of ₹ 9000 per month excluding DA. Keeping this in view, a onetime exception is being granted for a period of two years w.e.f 27 Dec 22 for all White Card ECHS beneficiaries wherein following actions are taken at various levels:-

(a) **Beneficiary**. Submit an offline application along with proof of withdrawal of investments in the name of White Card beneficiaries resulting in their monthly income falling below the ceiling limit of ₹ 9000 per month, in order to allow continued membership in ECHS.

(b) **Polyclinics**. Oi/C Polyclinics will satisfy themselves about White Card holders meeting the income criteria and forward the application to Director RC.

(c) **Regional Centre**. Director RC will satisfy themselves that the applicants meet the income criteria and forward such applications after scrutiny to CO ECHS.

(d) **CO ECHS**. CO ECHS will examine the documents and take action to approve the membership of such White Card holders who meet the income criteria in view of the withdrawal of investments. Once approved, membership of such cases will be extended for one year. For next annual validation, the beneficiary should continue to have income less than ₹ 9000 (excluding DA) for the preceding year. Subsequently, after two years, all such beneficiaries should be able to provide Form 26 AS for the preceding two consecutive years with income less than the prescribed ceiling for ECHS membership.

(Auth: - Central Organisation, ECHS letter B/49711-NSC/AG/ECHS Gen Corr dated 27 Dec 22)

14. **Reimbursement of Medical Expenses Under ECHS**. Govt. of India, Ministry of Defence has approved the reimbursement of Hospital Stoppage Rolls (HSR) for treatment of ECHS beneficiaries at any Military/ Armed Forces Hospital. The expenses will be paid by the beneficiary initially and can be claimed through ECHS in full.

(Auth: - GoI/ MoD / DESW letter 22 D (13)/2020-D (WE/Res-I) dated 14 Dec 22)

15. **Executive Instructions: Domiciliary Medical Equipment**: Detailed letter for reimbursement of Domiciliary Medical Equipment is available on DESA/ ECHS website.

(Auth: - Central Organisation, ECHS letter B/49761/AG/ECHS/Medicine Policy/2022 10 Jun 22)

16. **OPD Consultation - Above 75 years**. Beneficiaries aged 75 years and above are permitted to seek consultation from specialist of empanelled hospital without a referral from the Polyclinic. However in case of any unlisted investigations/procedure being advised by



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the specialist in non-emergency conditions, prior approval of competent authority is to be obtained prior undergoing the investigation/ procedure.

(Auth: - Central Organisation, ECHS letter B/49769/AG/ECHS dated 16 Jun 22)

17. **Verification Process.** Verification of applications of ESMs is carried out by Record Offices (DOP (OA&R) for officers and NAVPEN for sailors). The Record Office matches the details furnished by the applicant in the ECHS application with the details held in individual's service record. If all details match, the application is further forwarded for printing and dispatch of cards. However, a considerable delay is experienced by the veterans in receipt of cards and there is multiple to and fro movement of application from Record Offices and the applicant, view mismatch in the details furnished and records held. It is advised that veterans may keep regular track of their application (either on echs.gov.in or ECHS Beneficiaries mobile application) and liquidate all observations (if any) in one go as soon as possible. This will substantially reduce turnaround time for verification of application.

18. **Advisory.** All Veterans are requested to apply for 64 KB Cards as early as possible to avail ECHS benefits. While filling up online ECHS application, common errors observed are as tabulated below. The same may be avoided so as to obviate delays in verification and subsequent issue of Cards.

S.No	Common Error	Remarks
(i)	DOB entered online for ECHS Cards does not match records held at DOP / CABS.	If the Date of Birth is entered wrongly while filling up application, the same can be corrected using the edit application online.
(ii)	Service number entered online for ECHS Cards does not match records held at DOP / CABS.	Make sure the service number entered is correct and the appropriate suffix is entered in the suffix column. <b>Caution:</b> - The prefix box is to be left blank by all Naval Personnel while registering on online ECHS website <a href="http://www.echs.gov.in">www.echs.gov.in</a> .
(iii)	Name entered online for ECHS Cards does not match records held at DOP / CABS.	Please keep in mind while filling up online application, make sure the correct name (as entered in <b>Discharge book</b> ) is entered.
(iv)	Scanned documents are not clear.	Please upload clear copy of Documents like PPO, Death Certificate, PWD Certificate, DPDO Certificate (Preferable size of all scanned documents are not more than

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		100KB for smooth uploading in online ECHS application)
(v)	<ul style="list-style-type: none"><li>• Photographs unclear.</li><li>• Not with plain white background.</li></ul>	Make sure passport size photo should have a Plain white background (No print / design).
(vi)	Certificate as prescribed by PWD Act 2016 not attached.	Personnel with disability (PWD) are advised to upload a disability certificate as per ECHS guidelines Appendix C of PWD act 2016.

## DGR News

19. Directorate General of Resettlement (DGR) is an attached office of Department of Ex-servicemen Welfare, Ministry of Defence. DGR assists Ex-Servicemen (ESM) to train and acquire additional skills with a strong emphasis on evolving requirement of corporate and industry and facilitate their resettlement through a second career.

20. All information relating to valuable information regarding resettlement opportunities, employment assistance provided to ESM is available at DGR website [www.dgrindia.com](http://www.dgrindia.com). ESM are requested to access the website and keep themselves updated.

## KSB

21. All information relating to welfare schemes provided by KSB/MoD is available at KSB website [www.ksb.gov.in](http://www.ksb.gov.in). ESM are requested to access the website and keep themselves updated.

## Canteen News

22. **Policy Letters**. Following policy letters on CSD facilities pertaining to ESM, promulgated by the Canteen Services Directorate of Quartermaster General Branch, IHQ MoD (Army) are uploaded on DESA website:-

(a) **Drawal of Stores by Attendants of Elderly Ailing Members**. IHQ MoD (Army) letter no. 96003/Q/DDGCS dated 22 May 08.

(b) **Dependent Canteen Smart Card (Grocery Only)**. IHQ MoD (Army) letter no. 95350/Q/DDGCS/Policy dated 04 May 18.

(c) **Purchase of Monthly Entitlement of Grocery and Liquor from CSD Canteen in Advance**. IHQ MoD (Army) letter no. 95350/Q/DDGCS/Policy dated 19 Oct 22.

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- (d) **Advisory - CSD Smart Card Prep for ESM.** IHQ MoD (Army) letter no. 953565/Q/DDGCS/Canteen Smart Cards dated 10 Nov 22.
- (e) **Advisory: Processing of CSD Smart Card Applications by URCs.** IHQ MoD (Army) letter no. 95365/Q/DDGCS/Canteen Smart Cards dated 16 Nov 22.
- (f) **Review of Entitlement of Four Wheelers through CSD.** IHQ MoD (Army) letter no. 95350/Q/DDGCS/Policy dated 30 Nov 22.
- (g) **Discontinuation of Annual renewal Of CSD Smart Cards.** It has been decided that the annual renewal of Canteen Smart cards will be discontinued wef 01 Jan 23. The detailed information in this regard has been provided in IHQ MoD (Army) letter 95350/Q/DDGCS/Canteen Smart Cards dated 21 Sep 22.

## INBA and NGIS News

23. **Revision of Existing Rate of Scholarship by INBA to the Differently Abled Children of Serving and Retired Personnel.** Differently abled children from age group of 03 to 25 years are eligible for scholarship based on disability certificate from competent medical authority. IHQ MoD (N)/ DNPf letter BA/4001-006/2021-22 dated 29 Nov 21 in this regard is uploaded on DESA website.
24. Following facilities/ grants are available from NGIF and INBA for the naval pensioners:-

<b><u>NGIF</u></b>		
(a)	<b><u>Sailors.</u></b> Post Retirement Death Insurance Extension Scheme (PRDIES) for sailors on compulsory deduction of ₹ 36,600.00 non-refundable contribution from Saving element.	<b>₹ 5 Lakh</b> Up to 30 years after retirement <b>or</b> 75 years age whichever is earlier
(b)	<b><u>Officers.</u></b> Post Retirement Death Insurance Extension Scheme (PRDIES) for sailors on compulsory deduction of ₹ 62,100.00 non-refundable contribution from Saving element.	<b>₹ 10 Lakh upto 30 years after retirement</b> <b>or</b> 75 years age whichever is earlier
<b><u>INBA</u></b>		
(a)	Merit Scholarship for Graduation/ Post Graduation courses	Boarder - ₹ 20,000/- p.a Day Scholar - ₹ 15,000/- p.a

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		(Copy of Discharge Certificate & PPO may be enclosed only at the time of “fresh” application and not for renewal cases).																		
(b)	Merit Scholarship for Graduation/ Post Graduation courses to wards of deceased retired naval personnel	₹ 30,000/- for both Day Scholar and Boarder.																		
(c)	Reimbursement of Tuition Fee for Special /Mentally Challenged Children	₹ 5,000/- p.m (Production of fee receipts/ bills waived off) <table><tr><td><u>Disability percentage</u></td><td><u>Amount of month</u></td></tr><tr><td>Upto 50%</td><td>₹ 5,000/-pm</td></tr><tr><td>51-60%</td><td>₹ 6,000/-pm</td></tr><tr><td>61-70%</td><td>₹ 7,000/-pm</td></tr><tr><td>71-80%</td><td>₹ 8,000/-pm</td></tr><tr><td>81-90%</td><td>₹ 9,000/-pm</td></tr><tr><td>91-100%</td><td>₹ 10,000/-pm</td></tr></table>	<u>Disability percentage</u>	<u>Amount of month</u>	Upto 50%	₹ 5,000/-pm	51-60%	₹ 6,000/-pm	61-70%	₹ 7,000/-pm	71-80%	₹ 8,000/-pm	81-90%	₹ 9,000/-pm	91-100%	₹ 10,000/-pm				
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61-70%	₹ 7,000/-pm																			
71-80%	₹ 8,000/-pm																			
81-90%	₹ 9,000/-pm																			
91-100%	₹ 10,000/-pm																			
(d)	33% re-imburement of coaching fee is applicable only to:- (i) Institutes taking admissions on JEE (Advance) Score. (ii) Admissions in medical colleges (for MBBS only) run by Central/ State Government.																			
(e)	Demise Grant to NoK	₹ 30,000/-																		
(f)	Special Scholarship Scheme (SSS) for wards of naval personnel who die in harness	<table><tr><td>Play School to KG</td><td>₹ 10,000/- p.a</td></tr><tr><td>Class I-VIII</td><td>₹ 20,000/- p.a</td></tr><tr><td>Class IX-XII</td><td>₹ 30,000/- p.a</td></tr><tr><td>Graduation</td><td>₹ 30,000/- p.a</td></tr><tr><td>Post-Graduation</td><td>₹ 30,000/- p.a</td></tr><tr><td>Legal/Vocational</td><td>₹ 40,000/- p.a</td></tr><tr><td>Computer/Management</td><td>₹ 50,000/- p.a</td></tr><tr><td>Engg/ Medical</td><td>₹ 75,000/- p.a</td></tr><tr><td>Boarding/ Lodging</td><td>₹ 50,000/- p.a</td></tr></table>	Play School to KG	₹ 10,000/- p.a	Class I-VIII	₹ 20,000/- p.a	Class IX-XII	₹ 30,000/- p.a	Graduation	₹ 30,000/- p.a	Post-Graduation	₹ 30,000/- p.a	Legal/Vocational	₹ 40,000/- p.a	Computer/Management	₹ 50,000/- p.a	Engg/ Medical	₹ 75,000/- p.a	Boarding/ Lodging	₹ 50,000/- p.a
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Legal/Vocational	₹ 40,000/- p.a																			
Computer/Management	₹ 50,000/- p.a																			
Engg/ Medical	₹ 75,000/- p.a																			
Boarding/ Lodging	₹ 50,000/- p.a																			
(g)	Scholarship to the wards of naval personnel, who die after retirement, from NWWA	<table><tr><td>Class I-VIII</td><td>₹ 10,000/- p.a</td></tr><tr><td>IX-XII</td><td>₹ 14,000/- p.a</td></tr></table>	Class I-VIII	₹ 10,000/- p.a	IX-XII	₹ 14,000/- p.a														
Class I-VIII	₹ 10,000/- p.a																			
IX-XII	₹ 14,000/- p.a																			
(h)	Financial Assistance for starting self-help Economic Venture to widows	Upto ₹ 1 Lakh on case to case basis																		
(j)	Financial Assistance for vocational courses to widows	Upto ₹ 50,000/- on case to case basis.																		
(k)	Grant for daughter’s marriage to Veer Naris	₹ 50,000/-																		
(l)	Scholarship to orphaned children of naval personnel under the category of Special Scholarship Scheme (SSS) irrespective of whether	Rates as per Special Scholarship Scheme (SSS)																		

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	the parents died while in service or post retirement	
(m)	Financial assistance to family members of unmarried officers/sailors who die in harness	<p>(i) Grant of ₹ 50,000/- extended for marriage of one sister.</p> <p>(ii) Re-imbursement of fees for Vocational course Upto ₹ 50,000/- to mother only on case to case basis.</p> <p>(iii) Self-help economic venture Upto ₹ 1 Lakh to mother only on case to case basis.</p> <p>(iv) Scholarship introduced to maximum two unmarried sisters under Special Scholarship Scheme (SSS).</p>
(n)	<p>Enhancement in rates of special scholarship for the 'Girl Child', for pursuing professional courses in Engineering and MBBS, of a naval personnel of the following categories:-</p> <p>(a) Naval personnel who die in harness.</p> <p>(b) Orphan Children of a naval personnel irrespective of whether parents die while in service or post retirement.</p> <p>(c) Two dependent unmarried sisters of unmarried naval personnel who die in harness.</p>	Upper limit of ₹ 1,00,000/- p.a or actual fees paid to the University/College by the girl child, whichever is less

\* Common application form for scholarship and grants from INBA is available on INBA website.

## DNE News

25. **Admissions of Wards of Naval Personnel in Higher Educational Courses.** To facilitate higher education for wards of naval personnel, collaborations with 26 Universities/ Colleges/ Institutes have been made for admissions in higher educational courses in AY 2022-23 at concessional rates. Details are as follows:-

(a) **Details of Universities/ Colleges/ Institutes.**

<b><u>Ser.</u></b>	<b><u>Name of University/ College/ Institution</u></b>	<b><u>Contact at University/ College/ Institute</u></b>
(i)	Bennett University, Noida	Mrs Chetna Pargai <b><u>Website:</u></b> www.bennett.edu.in <b><u>Email:</u></b> chetna.pargai@bennett.edu.in <b><u>Tel:</u></b> 1800-1038484 / 0120-7199300 <b><u>Mob:</u></b> 9810745015
(ii)	School of Inspired Leadership, Gurgaon	Mr Ashish Srivastava (Associate Director - Admission) <b><u>Website:</u></b> www.soilindia.net <b><u>Email:</u></b> ashish.srivastava@soilindia.net <b><u>Tel:</u></b> 0124-4302222, ext:245 <b><u>Mob:</u></b> 9929702942
(iii)	Jaypee University of Information Technology, Solan, Himachal Pradesh	Mr Sanjay Kumar Verma <b><u>Website:</u></b> www.juit.ac.in <b><u>Email:</u></b> admission@juit.ac.in <b><u>Tel:</u></b> 01792-257999, 07807846047
(iv)	(aa) Amity University Online, Noida (ab) Amity Institute of Education, Noida	Cmde (Retd) PL Messon, VSM, Director (HR) <b><u>Tel:</u></b> 1800-1023434/ 8527901901
(v)	BML Munjal University, Gurugram	<b><u>Website:</u></b> www.bmu.edu.in <b><u>Email:</u></b> info@bmu.edu.in <b><u>Tel:</u></b> 011 49281750
(vi)	Chandigarh University, Chandigarh	Capt (Retd) Gurpreet Singh, Director <b><u>Website:</u></b> www.cuchd.in <b><u>Email:</u></b> cucet@cumail.in <b><u>Tel:</u></b> 08146947000/08146948000/ 7087039346
(vii)	Parul University, Vadodara, Gujarat	Cdr (Retd) Sanjay Sharma <b><u>Website:</u></b> www.paruluniversity.ac.in <b><u>Email:</u></b> info@paruluniversity.ac.in <b><u>Tel:</u></b> 02668260312/ 202/ 300/ 307/ 18001231104
(viii)	University of Petroleum and Energy Studies (UPES), Dehradun	Mr Kunal Wahi, (Director ) <b><u>Website:</u></b> www.upes.ac.in <b><u>Email:</u></b> kwahi@upes.ac.in <b><u>Mob:</u></b> 801010606
(ix)	Bhai Gurdas Group of Institutions, Jalandhar	Mr Amandeep Singh <b><u>Website:</u></b> www.bgiet.ac.in <b><u>Email:</u></b> info@bgiet.ac.in <b><u>Tel:</u></b> 01672 278528, 01672278529, <b><u>Mob :</u></b> 9639800022



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<b>Ser.</b>	<b><u>Name of University/ College/ Institution</u></b>	<b><u>Contact at University/ College/ Institute</u></b>
(x)	PDM Group of Institutions, Bahadurgarh	Mr Ram Niwas Lather <b>Website:</b> www.pdm.ac.in <b>Email:</b> info@pdmu.ac.in <b>Tel:</b> 01276-221700,701
(xi)	St. Soldier Group of Institutions, Jalandhar City	Prof Manhar Arora <b>Website:</b> www.stsoldiergroup.in <b>Email:</b> themanhararora@gmail.com <b>Tel:</b> 0181-5084768 / 09914464565/ 09888134341
(xii)	Lovely Professional University, Jalandhar	Mr Diwakar Jyoti <b>Website:</b> www.lpu.in <b>Email:</b> admissions@lpu.co.in <b>Tel:</b> 01824-404404 / 09878977400 <b>Toll Free:</b> 1800-1024431
(xiii)	CT Group of Institutions, Jalandhar	Dr Vaneet Thakur <b>Website:</b> www.ctgroup.in <b>Email:</b> info@ctgroup.in <b>Tel:</b> 0181-5055127/07009243008/9988173027
(xiv)	Sharda University, Greater Noida	Mrs Reema Anand <b>Website:</b> www.sharda.ac.in <b>Email:</b> admission@sharda.ac.in <b>Tel:</b> 0120-4060210/11, 08800998899
(xv)	Pratap Institute of Technology and Science, Sikar	Mr Ashwani Chauhan, Registrar <b>Website:</b> www.pitscollege.com <b>Email:</b> info@pitscollege .com <b>Mob</b> :- 9610444555
(xvi)	HR Institute of Technology (HRIT), Ghaziabad	Mr Shailendra Soni <b>Website:</b> www.hrit.ac.in <b>Email:</b> admission@hrit.ac.in <b>Mob</b> 9717500330/ 9811201374
(xvii)	Apeejay Satya University, Gurgaon	Mr Rahul Sahdev <b>Website:</b> www.apeejay.edu <b>Email:</b> Rahul.sahdev@apeejay.com <b>Tel:</b> 0124-2013718-721/2013218/9650845222
(xviii)	K.R. Mangalam University, Gurgaon	Mr Amritansh Kumar ,Director, <b>Website:</b> www.krmangalam.edu.in <b>Email:</b> kumar.amritansh@krmangalam.edu.in <b>Mob</b> 7011389167
(xix)	Manav Rachna International Institute of Research and Studies (MRIIRS) University, Faridabad	<b>Website</b> www.mriirs.edu.in <b>Email</b> info@mriirs.edu.in <b>Tel.</b> 0129-4198600 / 4198100

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<b>Ser.</b>	<b><u>Name of University/ College/ Institution</u></b>	<b><u>Contact at University/ College/ Institute</u></b>
(xx)	Raj Kumar Goel Institute of Technology, Ghaziabad	Mr. Hari Gopal Garg (Former Inspector General, B.S.F) <b>Website</b> <a href="http://www.rkgit.edu.in">www.rkgit.edu.in</a> <b>Tel</b> 0120-2788273/ 2784224 <b>Mob</b> 9871011877 / 9582945606
(xxi)	Hindustan Group of Institutions, Chennai	Mr. Mohammed Saleem, Director Admissions <b>Tel:</b> 9840485858, 044-27474395
(xxii)	Sri Chandrasekharendra Saraswathi Viswa Mahavidyalaya, (SCSVMC University) Kancheepuram	Registrar <b>Tel:</b> 044-27264293
(xxiii)	Chennai Business School, RA Puram, Chennai	Registrar <b>Tel:</b> 044-42424242
xxiv	NSHM Knowledge Campus, Kolkata	Prof (Dr.) Krishnendu Sarkar, Director, NSHM <b>Tel (O)</b> 033-24032300/301 <b>Mob</b> 9903250725
(xxv)	NRI Group of Institutes, Bhopal, Madhya Pradesh	Dr Alka Awasthi <b>Mob</b> 9826713101 Mrs Nishi Parihar <b>Mob:</b> 7999688126
(xxvi)	DC Kizhakemuri Foundation (DCKF), Kerala	The Director (Admissions) <b>Tel:</b> 0481-2563114 , 0481-2301614

(b) **Courses Offered.** The details of the courses offered by the above mentioned institutions are available on Indian Navy website [https://www.indiannavy.nic.in/misc\\_wel/15](https://www.indiannavy.nic.in/misc_wel/15).

(c) **Admission Procedure.** Retired Personnel seeking admissions for their wards in any of the above mentioned Universities/ Colleges/ Institutions, are to obtain 'Recommendation Certificate' from respective Zila Sainik Board or IHQ MoD(N)/ DNE or CEDO/ SSO (Edn) of respective Command Headquarters and approach the concerned University/ College/ Institution for admissions. Format of 'Recommendation Certificate' is given below:-

# NAVY CARES FOR ITS ESM

<b><u>RECOMMENDATION CERTIFICATE</u></b>	
1. Please refer to MoU/ Letter with/ from _____ University/ Institution dated _____ regarding admission of wards of Naval personnel.	
2. It is certified that _____ S/O, D/O of _____ is a ward of Naval personnel and is authorised to take admission vide MoU/ Letter ibid.	
3. It is therefore recommended that _____ be given admission in _____ course for AY _____.	
Date : _____ Place: _____	Cdr (NE) - HE/ SSO (Edn)

26. **Andhra University, School of International Business (AU-SIB)**. As part of an MoU signed between Armed Forces and Andhra University, AU-SIB is offering MBA (Logistics and Supply Chain Management) Course to the Armed Forces personnel (both working and retired), their dependents, children and spouse from AY 2022-23.

27. **FLAME University, Pune**. An MoU has been concluded IN NWWA and FLAME University, Pune for wards of SAHARA families, serving and retired personnel with a concession of up to five wards for each category as under: -

- (a) 100 percent for Naval personnel died in harness.
- (b) 75 percent for serving Naval personnel.
- (c) 50 percent for retired personnel.

## Pension Related Issues

28. **Status of SPARSH Migration of Legacy Pensioners**. As per GOI directives to CGDA, migration for legacy pensioners commenced in a phased manner for Post 2016 pensioners since 21 Jan 22 under Phase I and all other legacy pensioners under Phase II. All Post 2016 /N retirees have been migrated onto SPARSH. Migration of Pre-2016 retirees with 'Clean Data' is currently under progress. Details of Migrated Pensioners i.r.o Indian Navy as on 11 Jan 23 are as tabulated below:-

Ser	Type of Retiree	Post – 16	PRE – 16	Total
(a)	Commissioned Officer	971	211	1182
(b)	Sailor(PBOR)	22549	22428	44977
<b>Grand Total</b>				<b>46159</b>

29. **Policy issued on e-LPC.**

- (a) Last Pay Certificate (LPC) was earlier being dispatched by NPO as an ink-signed document for handing over to retiring personnel as under:-
  - (i) Flag Officers and Commodores – As part of retirement Kit by the Chief of the Naval Staff.
  - (ii) Officers (Captain & below) – Through respective SO (P) at Command Headquarters.
  - (iii) All Sailors – Through NAVPEN.
- (b) The manual procedure was found to be cumbersome as the certificates were required to be printed and dispatched to units spread across all stations. Accordingly, the issue was deliberated with stakeholders and as part of *SHIPS FIRST* approach and digitization efforts, post approval of Competent Authority, policy on generating and uploading of e-LPC for retiring/ retired personnel on NPO website and discontinuation of existing manual procedure of providing ink-signed LPC has been issued by IHQ MoD(N)/ DPA on 07 Oct 22. Electronically-signed LPC is available on the NPO website on NUD/Internet for all retiring/ retired personnel wef **01 Nov 22** in PDF format.

30. **SPARSH Outreach Programme.**

- (a) SPARSH outreach programmes have been conducted at Goa on 22 May 22, at Visakhapatnam on 06 Jul 22, at Mumbai on 04 Aug 22 and at Kochi on 26 Sep 22 in order to apprise veterans about the present status and procedures of SPARSH.
- (b) **7<sup>th</sup> Armed Forces Veterans Day.** 7<sup>th</sup> Armed Forces Veterans Day was conducted at various locations on 14 Jan 23 across the country to commemorate the glorious achievements of Field Marshall KM Cariappa, OBE, the first Commander-in-Chief of the Indian Army. The event was conducted at the Manekshaw Centre, Delhi Cantt in New Delhi. Reps from NAVPEN also attended and resolved the pension related queries of naval ESM.
- (c) **MoUs with CSCs & Banks.** CGDA has concluded MoUs with about Common Service Centers (CSCs) and Major Banks (SBI, PNB & HDFC) to facilitate pensioners in redressing their grievances and reaching out for annual life certification data correction in respective databases if required.
- (d) **Joint Monitoring Committee (JMC).** A Joint Monitoring Committee headed by a HAG level IDAS Officer of CGDA has been instituted at CENTRAD, Brar Square, Delhi Cantt. The JMC has members from all three Services, CGDA, M/s TCS, PCDA (Pen) and other PCDA/CDAs. The JMC centrally monitors and coordinates with PCDA(P)/ TCS and stakeholders on all matters of SPARSH for

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quick resolution and all issues pertaining to SPARSH implementation as raised by various stakeholders of the Services.

31. **Grant of Training Allowance Standard Cooling-Off Period and Remittance of Arrears:** - IHQ MoD/ DPA letter No. PA/6304/04 dated 29 Oct 22 is uploaded on DESA website.
32. **Facility for Identification/ Life Certificate for Migrated Pensioners by the Banks:** - PCDA (Pensions) letter No. EDP/58/CPP/2022/Vol-II dated 13 Oct 22 is uploaded on DESA Website.

## IMPORTANT CONTACT DETAILS

<b><u>DIRECTORATE OF ESM AFFAIRS (DESA)</u></b>	
TELE NO.	011-21410482, 21410476
TOLL FREE NO.	1800-113-999
FAX	011-21410481
E-MAIL ID	<a href="mailto:desa@navy.gov.in">desa@navy.gov.in</a>
WEBSITE	<a href="https://www.indiannavy.nic.in/navy/desa">https://www.indiannavy.nic.in/navy/desa</a>
<b><u>DIRECTORATE OF PAY AND ALLOWANCES (DPA)</u></b>	
TELE NO.	011-21410549, 21410541
FAX.	011-21410549
E-MAIL ID	<a href="mailto:dpa@navy.gov.in">dpa@navy.gov.in</a>
<b><u>DIRECTORATE OF PERSONNEL (DOP)</u></b>	
TELE NO.	011-23014346, 23011575, 23010497
FAX.	011-23793063
E-MAIL ID	<a href="mailto:dop@navy.gov.in">dop@navy.gov.in</a>
<b><u>DIRECTORATE OF NON-PUBLIC FUND</u></b>	
TELE NO.	Cmde (NPF) : 011-21410787 Secy NGIF – Tel/ Fax : 011-21410788
FAX	011- 23092644/ 23092646
E-MAIL ID	<a href="mailto:dnpf@navy.gov.in">dnpf@navy.gov.in</a>
WEBSITE	<a href="http://www.indiannavy.nic.in">www.indiannavy.nic.in</a>
ADDRESS	COMMODORE (NPF) DIRECTORATE OF NON PUBIC FUNDS (DNPf) IHQ MOD(N), TALKATORA ANNEXE BUILDING GROUND FLOOR, TALKATORA INDOOR STADIUM NEW DELHI 110001
<b><u>INDIAN NAVAL BENEVOLENT ASSOCIATION (INBA)</u></b>	
TELE NO	Secy INBA : 011-21410785 (M) 9315796161 Office : 011- 23093781

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FAX	011- 23013656
E-MAIL ID	dnpf-navy@nic.in
<b>NAVAL PENSION OFFICE (NAVPEN)</b>	
TELE NO	022-25075455, 022-25075620, 1800-220-560 (Toll Free)
FAX	022-25075653
E-MAIL ID	navpen-navy@nic.in
<b>ECHS (NAVY)</b>	
TELE NO	011-21411421
HELP LINE NO	9667325533
TOLL FREE	1800- 114- 115
E-MAIL ID	echsdelhi@navy.gov.in

## SOME IMPORTANT WEBSITES

33. **Indian Navy Website ([www.indiannavy.nic.in](http://www.indiannavy.nic.in))**. This is the official website of Indian Navy. It provides vision document of Indian Navy. All information of relevance to ESM is hosted on the website under “Personnel” section of the website. It provides links to all other naval agencies.
34. **ECHS/ Health Website ([www.echs.gov.in](http://www.echs.gov.in))**. This webpage of Ex-Servicemen Contributory Health Scheme provides information about ECHS policy letters, list of polyclinics, FAQs, guide lines for ECHS members etc.
35. **Naval Pension Cell ([www.indiannavy.nic.in/navpen](http://www.indiannavy.nic.in/navpen))**. All policy letters and latest updates on matters related to pension as well as links to other pension related portals are available on the website.
36. **PCDA Allahabad ([www.pcdapension.nic.in](http://www.pcdapension.nic.in))**. The Website of the Principal Controller of Defence Accounts (Pensions), Drupadi Ghat, Allahabad; E-mail id of PDCA is also available on the site and personnel can directly send e-mail to CDA regarding their grievances.
37. **PCDA Navy ([www.pcdanavy.nic.in](http://www.pcdanavy.nic.in))**. This site provides information regarding latest orders/circulars relevant to pensioners. They can be contacted for pending claims regarding revision of pension and TA/DA claims etc.
38. **Pension Information ([www.pensionersportal.gov.in](http://www.pensionersportal.gov.in))**. This site provides important information about pension.
39. **Pension Grievances ([www.pensionportal.gov.in](http://www.pensionportal.gov.in))**. Information related to grievances of pensioners is hosted on this website. CPGRAMS (Centralised Pensionary Grievances Redressal and Monitoring System) is also hosted on this site.
40. **Canteen Stores Department ([www.csdindia.com](http://www.csdindia.com))**. All important information in respect of Canteen Stores Department like revised monetary limits, authority letter

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regarding purchase of cars by PBOR, CSD bulletin, Depot wise AFD item list are available on this site.

41. **Indian Naval Placement Agency ([www.indiannavy.nic.in/inpa](http://www.indiannavy.nic.in/inpa))**. Indian Naval Placement Agency site provides employment assistance to all ex-naval personnel including widows.

42. **Naval Children School ([www.nesnavy.com](http://www.nesnavy.com))**. This is official site of Navy Children School. You can visit this site for career options, counselling, admissions, etc.

43. **Naval Recruitment ([www.joinindiannavy.nic.in](http://www.joinindiannavy.nic.in))**. This site provides detailed information about various entries in Navy, recruitment criteria, eligibility and contact details of DMPR.

44. **Air Force – Navy Housing Board ([www.afnhb.org](http://www.afnhb.org))**. This official website provides details of AFNHB schemes, demand survey, updated reports on housing projects etc.

45. **Naval Pay Office (<https://navypay.gov.in>)**. This is Website of the Naval Pay Office. After logging in you can communicate with Naval Pay Office and find all forms/information related to pay, perks and other entitlements.

46. **DGR Website ([www.dgrindia.com](http://www.dgrindia.com))**. This website is maintained by the Director General Resettlement and contains valuable information regarding resettlement opportunities, employment assistance provided to ESM, various Forms and News update from the Kendriya Sainik Board (KSB).

47. **Ministry of Defence ([www.mod.nic.in](http://www.mod.nic.in))**. This is official website of Ministry of Defence which provides all MoD/Gol orders/circulars and publications which are useful to ESM eg 'Sainik Samachar'.

48. **Ministry of Personnel ([www.persmin.nic.in](http://www.persmin.nic.in))**. This is the official website of Ministry of Personnel, Public Grievances and Pensions.

## **Published by**

**Directorate of Ex-Servicemen Affairs  
Integrated Headquarters of the Ministry of Defence (Navy)  
Room no. 004, Talkatora Stadium Annexe  
New Delhi 110001**

**Disclaimer:** Details provided in this document are for information only

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## 49. Photo Gallery.



Annual Naval ESM Meet held at INS Netaji Subhash on 06 Nov 22



The 12<sup>th</sup> AGM of Veteran Sailors Forum Kochi Chapter held under the chairmanship of COS, HQSNC as Patron



V Adm SN Ghormade, VCNS along with Mrs Sanskruti Ghormade interacted with Naval Veterans and their families in Satara, Maharashtra on 11 Dec 22

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**Vice Admiral Suraj Berry, CPS and Mr Neeraj Sagar, Founder and CEO of M/s Cognity Life India Pvt Ltd (WisdomCircle) concluded an MoU between Indian Navy and WisdomCircle on 28 Nov 22**



**Naval ESM outreach was conducted by CRSO(NE) at Kohima and Dimapur, Nagaland in Nov 22**

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Naval ESM outreach was conducted by CRSO(N) at Ghaziabad and Baghpat in UP on 22 Nov 22



Naval ESM outreach was conducted by CRSO (Central) at Nagaur (Didwana) in Rajasthan on 22 Nov 22

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**Mrs Prema Devi W/o Late JK Semwal, SIG of INS Trishul, a battle casualty of 1971 India Pak war, offered tributes at the National War Memorial**



**Mrs Sheela Devi W/o Late Jagdish Chand, Steward II of of INS Khukri, a battle casualty of 1971 India Pak war, offered tributes at the National War Memorial**

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Naval ESM outreach was conducted by CRSO(Central) at Sultanpur, Jaunpur, Varanasi and Ayodhya in Eastern UP between Dec 22 and Jan 23



Admiral RD Kataria Memorial lecture was held on 18 Jan 23 at Manikshaw Auditorium, New Delhi under the aegis of Navy Foundation, Delhi Chapter. The event was graced by the Chief of the Naval Staff. Prof K Vijay Raghavan, former Principal Scientific Advisor to Gol delivered the lecture

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**Mrs Saroj Bala, Dy Dir, delivering a lecture on behalf of DOP as part of Pre Retirement Capsule for officers retiring in near future via Video Conferencing mode. The event was conducted from 18 to 20 Jan 23 with briefing by DOP, DPA, KSB, DGR as well as Bank of Baroda, Indian investors Federation, Amazon and Wisdom Circle**

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