

## **RESPONSIBILITIES OF PATIENTS**

- To provide complete and accurate information about his/her health, including present condition, past illness, hospitalizations, medications, natural products and vitamins being consumed and any other matter that pertain to his/her health
- Provide complete and accurate information including full name, address and other information.
- To ask questions when he/she does not understand what the doctor or other members of the healthcare team tells about diagnosis or treatment. He/she should also inform the doctor if he/she anticipates problems in following prescribed treatment or condition alternative therapies.
- Abide by ECHS Polyclinic rules & regulations SOPs and policies.
- Comply with the visitor policies to ensure the rights and comfort of all patients. Be considerate of noise levels, privacy and safety. Weapons are prohibited on premises.
- Treat ECHS staff, other patients and visitors with courtesy and respect.
- Do not give medication prescribed for him/her to others. Any fatal case will result in medico legal cases.
- Respect that some other patients' medical condition may be more urgent than yours and accept that your doctor may need to attend them first.
- Follow the prescribed treatment plan and carefully comply with the instructions given.
- Accept the measures taken by the ECHS PC to ensure personal privacy and confidentiality of medical records.
- Attend follow-up appointments as advised by medical officer.
- Do not take any medications without the advice of doctor and healthcare professionals.
- Provide correct and truthful medical history, neither seek nor submit false medical & other certificates.
- Be in possession of Patient Treatment Book (medical record).